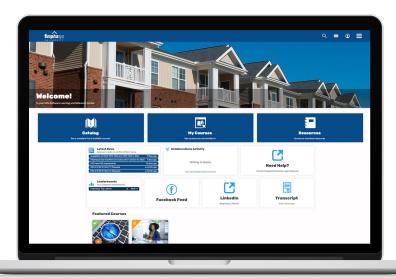


# ONLINE LEARNING SYSTEM

DESIGNED TO OPTIMIZE
THE KNOWLEDGE AND EFFICIENCY
OF YOUR PHA'S WORKFORCE

In today's challenging and changing work environment, staff turnover and retention is a major phenomenon.

It has become increasingly more difficult to find and hire new staff with housing experience, making the onboarding process not just about your organization's policies and procedures but also about the industry.





Retaining and enabling existing staff with the tools and knowledge to successfully stay current and perform their duties often takes a backseat to asking them to take on training new staff; which is inefficient. This is making your organization's investment in time and resources to onboard new staff as quickly and thoroughly as possible, as well as provide continuous learning to existing staff more important than ever.

Emphasys University is a learning solution that fills these needs while enabling you to provide continuity of service delivery to your residents.

### SOFTWARE TRAINING AVAILABLE 24/7/365.

Our learning programs provide maximum flexibility and the educational quality you expect from Emphasys. Learners can complete coursework anytime, anywhere. There's no need to coordinate everyone's schedule for training. Curriculums are designed by housing authority Role, providing workflow and how-to information to coincide with duties and responsibilities.

### PERPETUAL REFERENCE LIBRARY.

Regardless of how long a learner has used the Elite software system or been in the industry, Emphasys University provides easy navigation back and forth to review videos and reference materials on the how and why of performing the work.

#### **CUSTOMIZABLE.**

Your PHA can customize courses to incorporate your PHA's operational policies, procedures, and best practices.

#### INTERACTIVE LEARNING.

Quizzes, polls, surveys.

#### ANNUAL CERTIFICATIONS.

Learners become Elite certified in their role after successfully completing a curriculum and passing the test(s). Certificates can be downloaded and printed for display and must be renewed annually.

#### **ENGAGEMENT.**

The platform offers social profiles allowing learners to interact and collaborate virtually with other Elite users and to share tips and tricks.

#### **MAKING LEARNING FUN.**

Gamification and leaderboards foster friendly competition within your organization and across all Emphasys users.

#### INFORMED.

Learners stay informed with access to relevant Emphasys, Industry & HUD news articles right from the dashboard. New featured content each month.

## REPORTING AND ACCOUNTABILITY.

Your PHA's designated Learning Champion can view each learner's progress via dashboards and reporting. Print documentation for the learner's HR file and for distribution to management on progress and usage.

#### **DEADLINES.**

Your PHA can set deadlines to ensure lessons are completed in a timely manner to coincide with staff professional development plans.

#### **VALUE-BASED PRICING.**

Emphasys University's annual subscription pricing provides your entire staff with access to training on Elite, policies, procedures, workflow and HUD regulations at a fraction of the cost of routine in-person learning.

### OPTIMIZE THE EFFICIENCY

of your training protocols with Emphasys University.

THE MORE YOUR ORGANIZATION KNOWS ABOUT BOTH THE **INDUSTRY**AND THE **SOFTWARE** USED TO ACHIEVE YOUR GOALS, THE MORE EFFICIENT
AND EFFECTIVE YOU ARE AT REACHING YOUR **GOALS**.